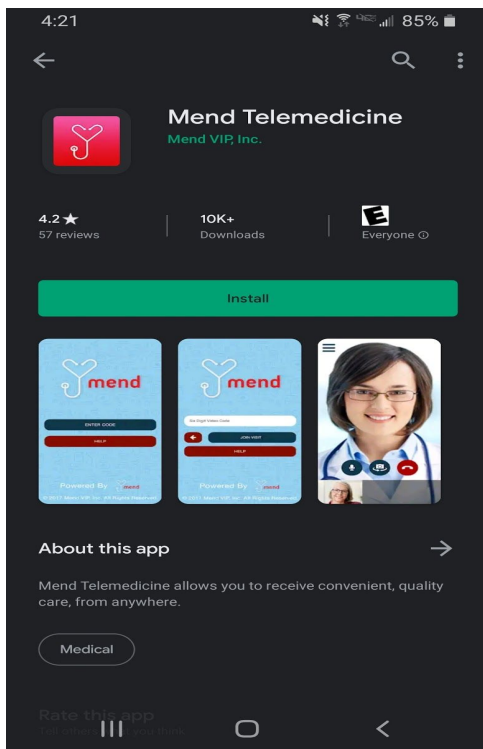
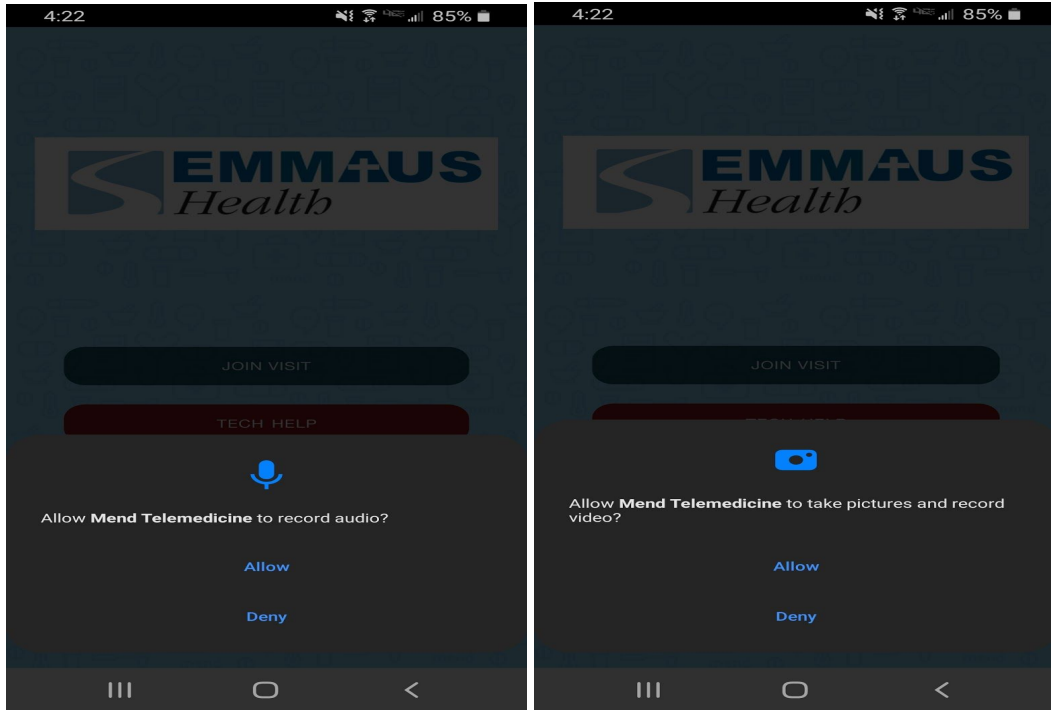


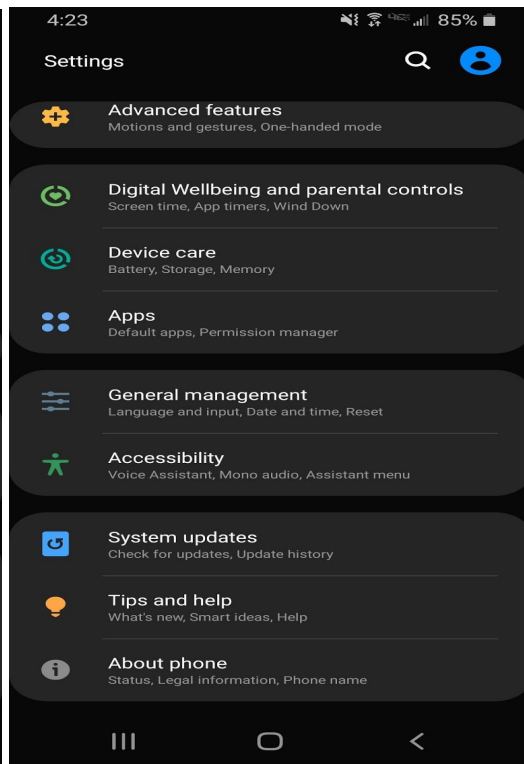
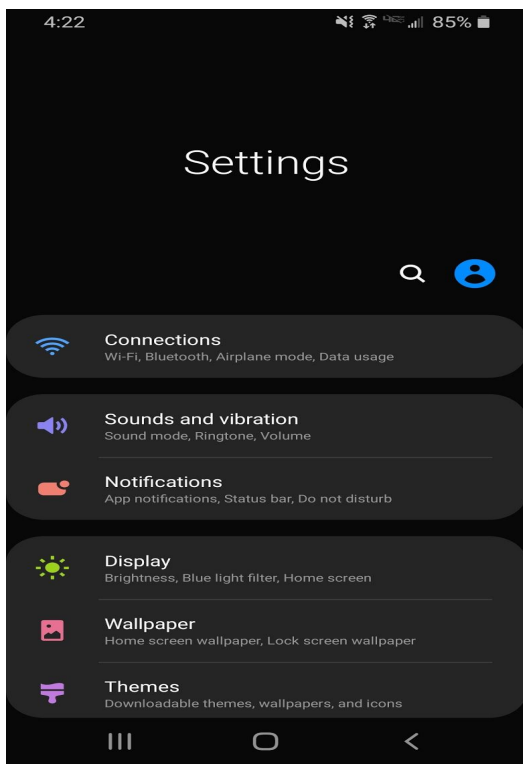
1. Search “mend telemedicine” in the Play Store



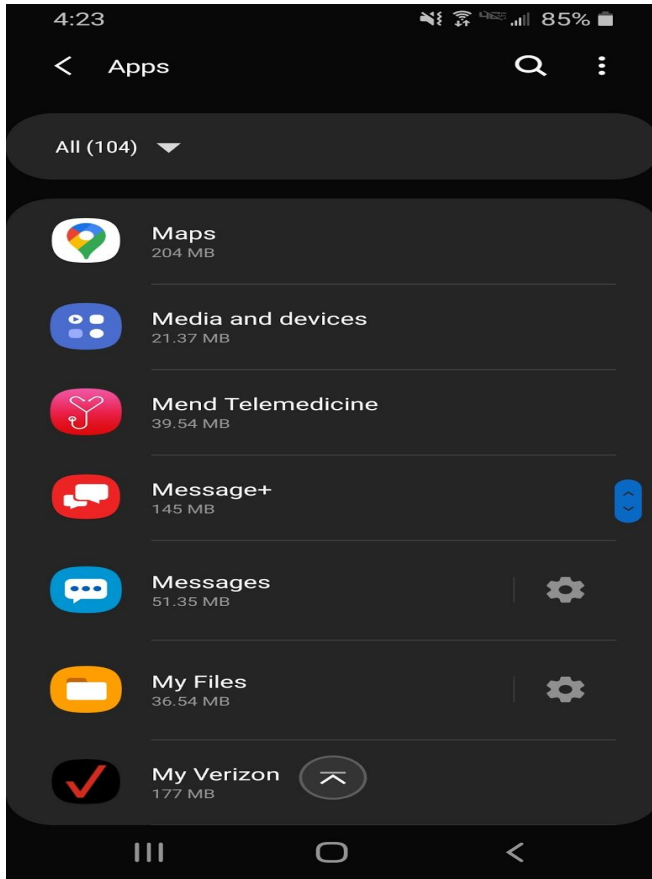
2. Select the Mend Telemedicine app, then click ‘Install’



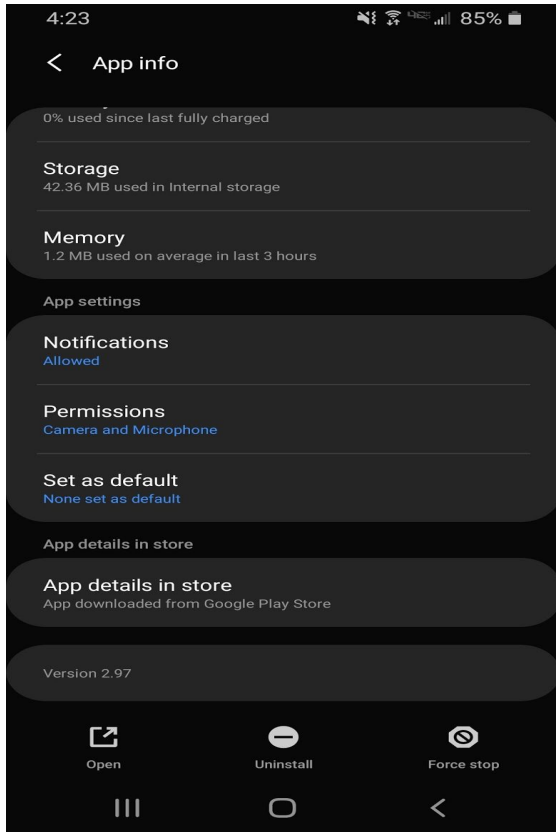
3. After opening the app, you will be prompted to allow the app to record audio and video. Please click 'Allow' for both of these, so that your telemedicine visit can utilize both audio and video.



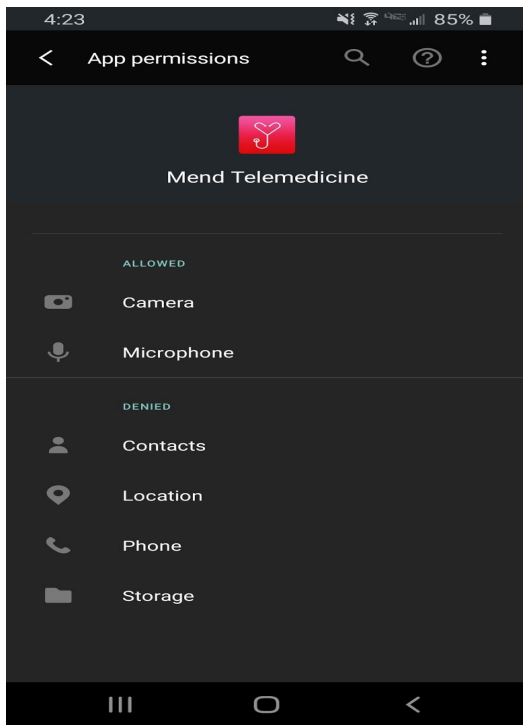
4. If you click 'Deny' accidentally, or if the app does not immediately give you the above prompts, please go to the Settings app on your device. Once you open this, scroll down to the row that says 'Apps' and click on it.



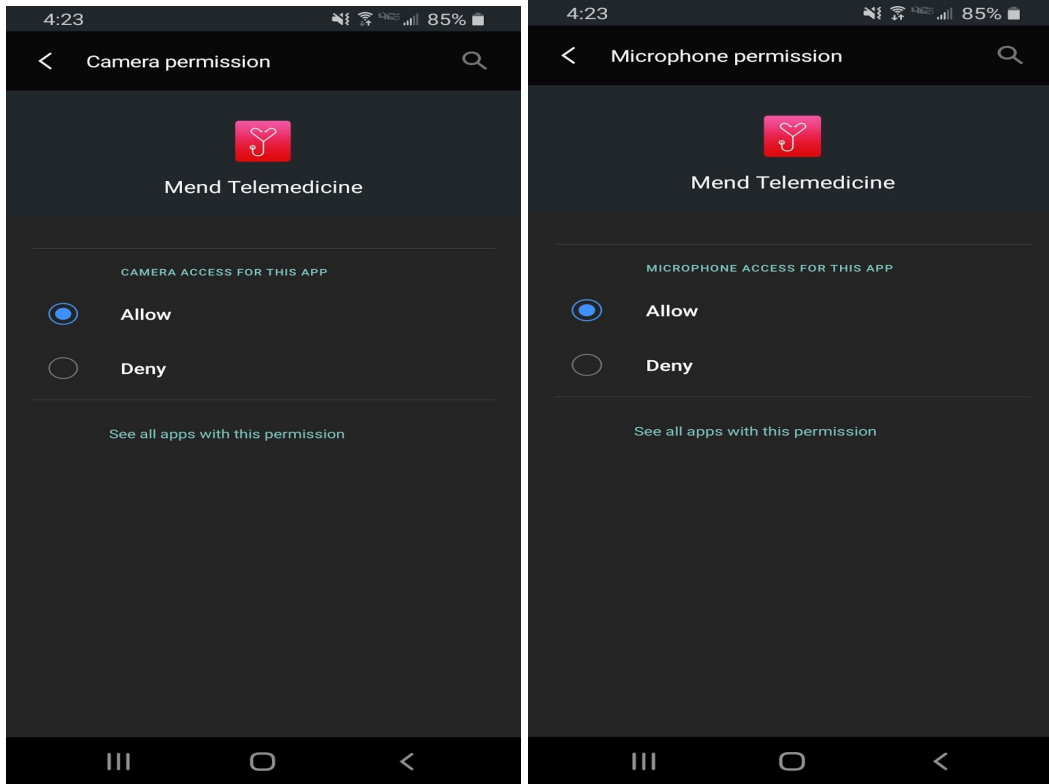
5. Under this subheader, scroll down again until you find Mend Telemedicine, and click on it.



6. Scroll down until you see the 'Permissions' row, and select that row.



7. This will show you the various permissions (see above) which have been allowed or denied for the Mend Telemedicine app.



8. To change your permissions, you can click each individual permission (the examples above include the Camera permission and the Microphone permission), and select 'Allow' or 'Deny'. Mend Telemedicine only requires access to your camera and microphone, and will not ask you for access to any of your other permissions.

Once you have followed the above steps, you will be able to begin your visit. Leave your settings, click on the MEND telemedicine app on your homescreen, click "Join Visit", enter your 6 digit code, and then click "join visit again. You will see your clinician as soon as they sign into the visit.