Accessing MEND telemedicine by iPhone or iPad:

First you must download the app from the App Store:



Once the app has downloaded, please go into your "Gear" Icon for Settings:



Scroll down through Settings until you find the mend app, and tap on it:

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Make sure that the sliders for microphone and camera are on green:



Once you have done this you are ready to start your video visit! Leave the Settings, and open the MEND app:



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Enter your 6 digit code:



Now your visit will start.