

INNOVATIVE INTEGRATION

WHAT IS TELEHEALTH?

With Azalea Health's organically integrated Telehealth solution, Providers can easily engage with patients or other care professionals using a secure, HIPAA-compliant video call on a mobile device from virtually anywhere.

CONTACT US

If you experience issues while trying to connect to your appointment, you can reach out to the Azalea Health Support Team for help.

877-777-7686 ext. 3

Hours of Operation:
Monday - Friday, 9:00 AM - 5:00 PM
EST

AZALEA TELEHEALTH

Manage your Health with
Azalea's Telehealth solution!





To join a Telehealth session via mobile app, you will need to download myHealthspot™ from your phone's app store.

From the myHealthspot™ app you will be prompted to Login using your Patient Portal credentials. Once you are logged into your account, see the following steps:

1. Select 'Appointments' from your patient record Dashboard
2. Select your scheduled Telehealth Appointment from the Upcoming Appointments list
3. Click the 'Join Meeting' button
4. You will now be directed to your Telehealth Appointment video conference
5. Follow the subsequent prompts to enable microphone and camera access on your device



PATIENT PORTAL (PHR)

To join a Telehealth session via your Patient Portal (PHR), you will need to ensure you have an account setup through your Provider's office.

Once you are logged into your account, see the following steps:

1. Click on the "Portal" tab
2. Click the phone icon next to the Telehealth appointment
3. Allow Azalea Health to access your camera and microphone
4. Click "Join Meeting"

REQUIREMENTS

A Patient Portal (PHR) and/or myHealthspot™ account through your Provider's office.

Google Chrome web browser to sign in to your Patient Portal account online.

A microphone and/or webcam, depending on what your Provider has recommended.

A secure internet connection.

